

Gov. Sisolak Guidance: Directive 011 - Battle Born Medical Corps
April 3, 2020

## Navigating the SERVNV volunteer registration process for Nevada's Battle Born Medical Corps

On April 1, Governor Steve Sisolak announced that he signed the Battle Born Medical Corps emergency directive, aimed at expanding our healthcare workforce to fight COVID-19. This Directive waives certain licensing requirements to allow Nevada to quickly bring additional health care workers into our hospitals. It also permits certain doctors, nurses, EMTs, and even medical students to go to work immediately to care for COVID-19 patients.

This document provides you with information on navigating ServNV.org, Nevada's statewide clearinghouse for volunteer medical providers wishing to serve the many Nevadans requiring medical attention and provide much needed relief to our healthcare workforce. Please follow the below instructions to complete your profile and background check.

- 1. Visit www.SERVNV.org, the 'Statewide Emergency Registry of Volunteers in Nevada' medical provider volunteer platform. This platform provides the state with the ability to perform background checks, verify credentials and maintain a database of available medical providers who can assist with emergency medical operations.
- 2. Click the 'Register Now' button on the right.

Note: Before continuing, you will need to choose **at least one** Organization to join. (You can add more than one when creating the profile or add other organizations after completing the initial profile, but <u>only one</u> account is needed for all.)

- 3. Click "Add Organizations" in the top left-hand corner
- 4. Check the box next to "Battle Born Medical Corps Provisional Volunteers" from the list, then click Select on the bottom-right.
- 5. Complete the required information below, starting at Account Information. Enter a username and password and update the security question.
- Agree to Terms of Service and Privacy Policy (All three boxes must be checked to continue.)

7. Complete all required information under *Name and Address, Identifying Information, Contact Information, and Occupation Information.* 

Note: The occupation section includes two types, medical and non-medical. Occupations are listed in alphabetical order.

8. After completing the sections mentioned above, Click Next on the bottom right. The next window will tell you that you are now registered. However, **Click on SUMMARY**, then review each section in **Red** to be sure your profile captures everything that you want it to. We appreciate you taking the time to complete all sections of your profile. When all sections are complete, they will appear green on the profile summary page.

If you require assistance, please reach out to the SERVNV Help Desk at <a href="mailto:servnv@health.nv.gov">servnv@health.nv.gov</a>.